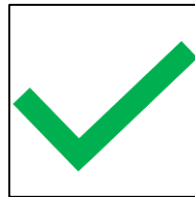
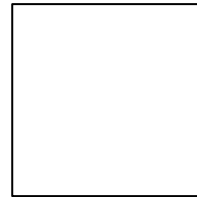
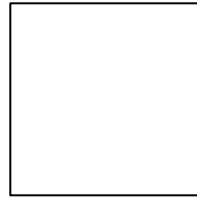


Detroit Continuum of Care Board Orientation March 25, 2022



HOMELESS ACTION NETWORK OF DETROIT

2021 NEW YEAR'S RESOLUTIONS



General CoC Information and History





HOMELESS ACTION NETWORK OF DETROIT

What is a Continuum of Care?

A regional or local planning body that coordinates and delivers housing & services to meet the specific needs of people who are homeless as they move to stable housing and work to maximize self-sufficiency. It includes 4 necessary parts:

Identify service & housing needs and provide link

Immediate and safe alternative to sleeping on the streets

Transitional and Permanent Housing Resources



HOW DID WE GET HERE?



1987

McKinney
Vento

1995

CoC
Process

2009

HEARTH

2012

CoC Program
Interim Rule



It is simply unacceptable for individuals, children, families and our nation's Veterans to be faced with homelessness in this country.

- President Obama

June 18, 2009



HEARTH ACT



Consolidated 3 Homeless Assistance Programs into the Continuum of Care Program

No family homeless for more than 30 days

Chronic definition now includes families

Introduced the Collaborative Applicant title and CoC Board requirement

Focus on system performance

Imminent Risk of Homelessness

ESG becomes Emergency Solutions Grant/Consultation with CoC



CoC PER HEARTH



CoCs are designed to:

- Promote a community-wide commitment to the goal of ending homelessness
- Provide funding for efforts for rapidly re-housing homeless individuals and families
- Promote access to and effective use of mainstream programs
- Optimize self-sufficiency among individuals and families experiencing homelessness





HOMELESS ACTION NETWORK OF DETROIT

Before Continuums of Care



- Inefficient
- Uncoordinated
- Project-level focused
- Difficult to navigate



Strengths of a Continuum of Care



Ideally, the CoC model empowers a community to transition:

“from a collection of individual programs that address homelessness [separately], to a crisis response system that makes strategic, data-driven decisions to achieve [BOTH] program-level and system-wide outcomes that [help to make ending] homelessness [a reality].”



National Alliance to End Homelessness (NAEH)

OPERATIONAL DEFINITION TO END HOMELESSNESS



An end to homelessness means that every community will have a systematic response in place that ensure homelessness is prevented whenever possible or is otherwise a **rare, brief, and non-recurring experience (one-time)**.

IN ESSENCE, WE SHOULD BE WORKING TO CREATE A RESPONSE SYSTEM THAT MAKES HOMELESNESS RARE, BRIEF, AND NON-RECURRING FOR DETROITERS.



FEDERAL STRATEGIC PLAN TO END HOMELESSNESS (CALLED HOME TOGETHER)



To end homelessness among **Veterans**

To end **chronic homelessness** among people with disabilities

To end homelessness among **families with children**

To end homelessness among **unaccompanied youth**

To end homelessness among **all other individuals**



CoC RESPONSIBILITIES



Governance
Charter

HMIS

Coordinate
with ESG

Annual Gaps
Analysis

Point in Time
Count

Systems
Coordination

Submit Annual
Application

Maximize
Resources

Reset Action
Plan

Reporting

Coordinated
Entry

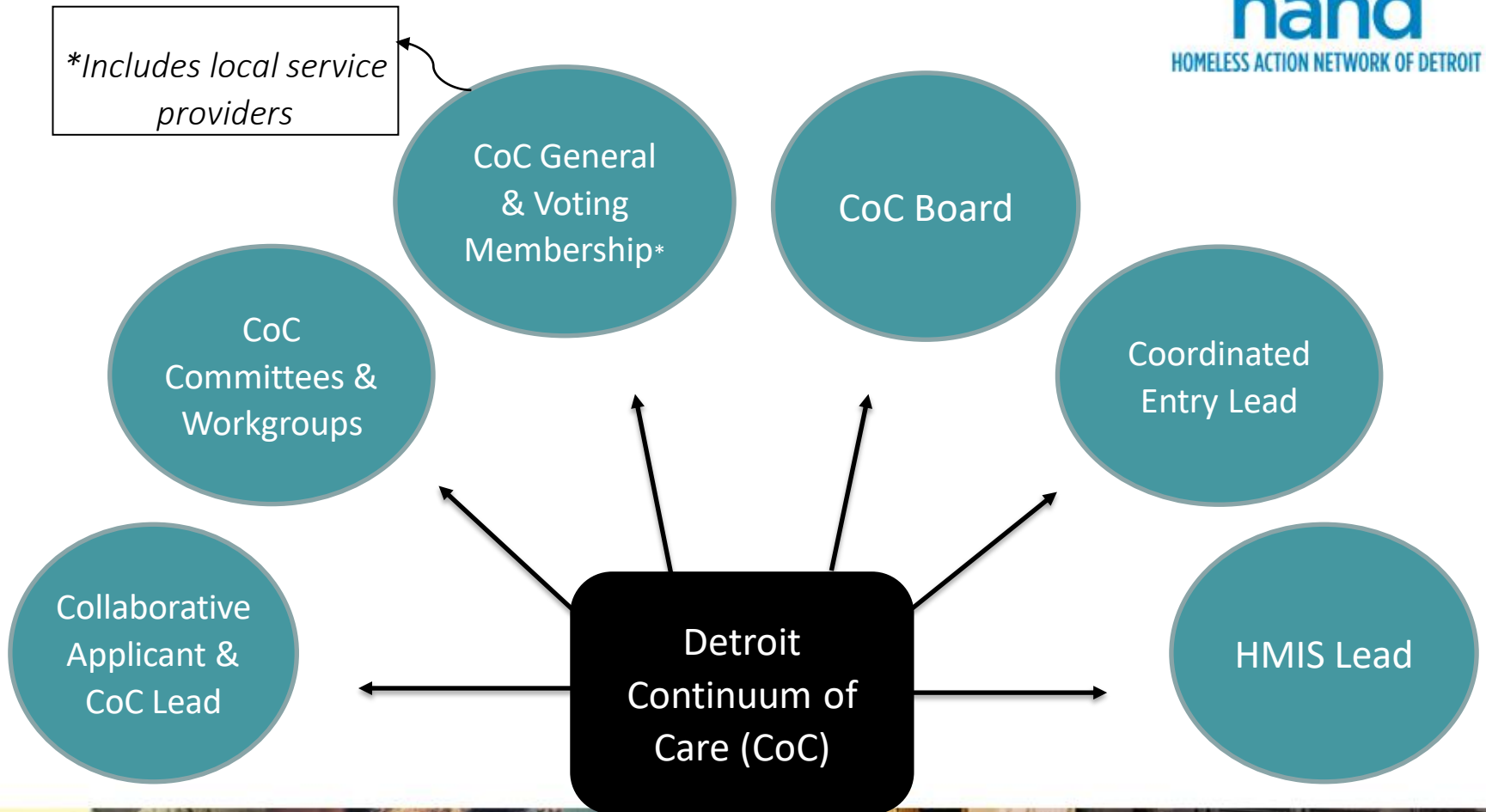
Collaborative
Funding
Application



Introduction to the Designated Entities in the Detroit CoC



PLAYERS IN THE DETROIT CoC





Understanding the CoC Board in Context



EVERY CoC MUST HAVE A BOARD

(MANDATED BY THE HEARTH ACT)



- **Per HEARTH, The CoC is required to establish a board that must:**
 - *Include at least one homeless or formerly homeless individual*
 - *Represent the relevant organizations and projects serving homeless subpopulations*
- The Continuum of Care body is responsible for delegating tasks and responsibilities to the CoC Board. These are outlined in the Governance Charter.
 - **Just as you were elected by the CoC, you are accountable to the CoC.**



WHO WE ARE – DETROIT CoC BOARD



HOMELESS ACTION NETWORK OF DETROIT



Alternatives For Girls
© 1998 Alternatives For Girls



CENTRAL CITY INTEGRATED HEALTH



Networking, Organizing, and Advocating for the Homeless



CAPITAL IMPACT PARTNERS



Cass Community Social Services



GENERAL CoC BOARD STRUCTURE & FUNCTION

(PER HUD)



Not overly prescribed by HUD (left to community Discretion to meet community needs)

- Can act as an **oversight/advisory board** or as a governing board.

↓
What we have in Detroit



DETROIT CoC BOARD HISTORY



PRE-2016

- Legal Entity
- By-Laws
- Fiduciary Responsibilities (Legal)
 - Financial Management*
 - Fundraising*
- Membership Recruitment governed by By-Laws
 - Only requirements listed in by-laws*
- Conflict of Interest Policy and Forms
- Personnel Management



POST-2016

- Not required to be a legal entity
- CoC Governance Charter
- Fiduciary Responsibilities (Ethical)
 - CoC Application to HUD*
- Membership is an open annual process governed by Charter
 - HUD requirements on who participates*
- Conflict of Interest Policy and Forms
- No Personnel; staffing support



DETROIT CoC BOARD RESPONSIBILITIES



CoC
Board

TASKED TO:
(by CoC)

↓
In governance
charter

- Establish policies for funding & resource allocation (including an appeals process)
- Make decisions related to certain local funding (e.g. MSHDA ESG)
- Set priorities for CoC (values, funding, and work-related) and establish annual workplan
- Ensure that services provided in the CoC are meeting the needs of the local community and address critical issues
- Provide coaching and corrective action for CoC funded agencies as needed (e.g. poor performers)
- Strategic Planning
- Participate on at least one CoC Committee (help move work forward).
- Elect chair, vice chair, & secretary (Executive Committee)



MEMBER EXPECTATIONS & REQUIREMENTS



HOMELESS ACTION NETWORK OF DETROIT

- Participate in orientation
- Attend & actively participate in board meetings (read materials, ask questions, bring your passion and expertise to the table)
- Participation in General Membership meetings, as able
- Participation on at least one committee and bridge work to the CoC Board
 - If not CoC funded, must participate in annual funding process at least once during term
- Learn how to “wear multiple hats” and be intentional about which you are wearing
- Be willing to have difficult conversations and make difficult decisions
- Commit to listen to, value, and utilize the experience/contributions of people who are experiencing or have experienced homelessness as equal partner in the work
- Strive to think beyond the agency/provider level to the systems-level
- Leverage your networks and skills to move forward the work of the CoC
- Adopt a mentality of continuous learning. Continuously assess yourself for bias
- Serve as an CoC advocate and champion within your organization & the community



ABBREVIATED TIMELINE



Task	Deadline
Unsheltered Point-In-Time Count	January 2022
System Performance Measure Submission (FY2020)	February 2022
Statewide Racial Equity Strategic Planning	March 2022 – June 2023
Point-In-Time (sheltered) & Housing Inventory Count Submissions	April 2022
Update Governance Charter	May 2022
FY2022 Competition (Local)	Apr-Jun 2022 (tentative)
FY2022 Competition (National)	TBD by HUD
CoC Board Elections	November 2022
Longitudinal System Analysis	TBD by HUD

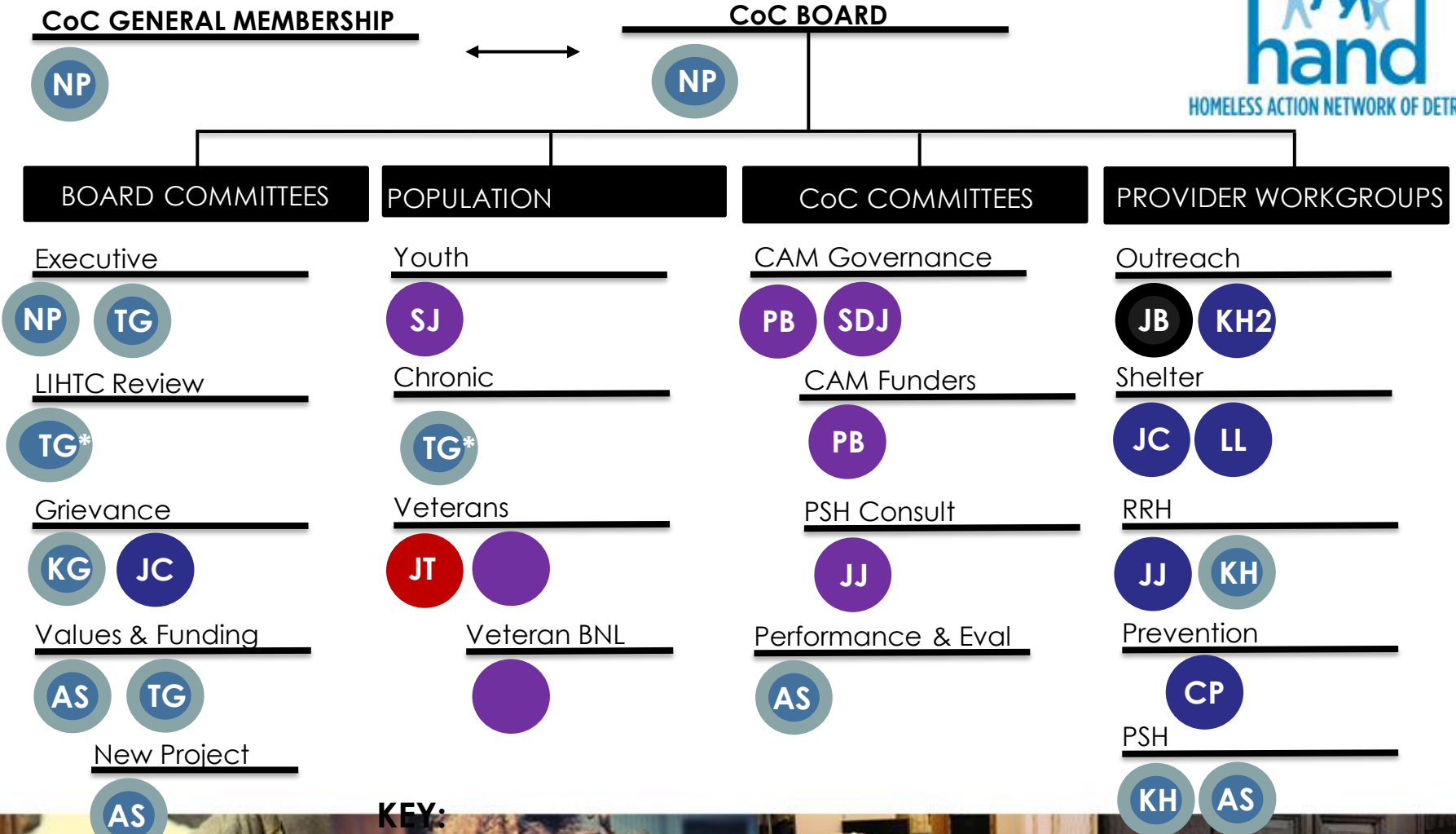


CoC Committees



DETROIT CONTINUUM OF CARE: COMMITTEE & WORKGROUP STAFF

Updated January 28, 2021



KEY:

AGENCY: [Purple Circle] CAM [Blue Circle] CITY OF DETROIT (CoD) [Light Blue Circle] HAND [Black Circle] NSO [Red Circle] VA

STAFF DEFINITION: Person providing administrative support & technical expertise to a committee or workgroup

STAFF LIST: Amanda Sternberg (AS); Clarice Perkins (CP); Jeremy Cugliari (JC); Jennifer Tuzinsky; Jessica Bembas (JB); Julia Janco (JJ); Kaitie Giza (KG); Kiana Harrison (KH); Krystall Hull (KH2); Lauren Licata (LL); Nicole Palmerton (NP); Paige Beasley (PB); Scott Jackson (SJ); Tamara Gaines (TG)

* = temporary

Committees Roles and Responsibilities



CoC Committees

- Provide recommendations to the board
- Create implementation plans for community priorities
- Other duties as assigned in Governance Charter

CoC Committees: 4

Ad Hoc Committees: 3

Board Committees: 4

Workgroups/Subcommittees: 6



ADDITIONAL ROLES AND RESPONSIBILITIES



- Staffing Support
- Compliance
- Advisor
- Strategic Partner



ADDITIONAL ROLES AND RESPONSIBILITIES



- Wear your board member hat
- Have difficult conversations, make difficult decisions
- Be able to think beyond the agency/provider level to the systems-level



Responsibility, Authority & Accountability



Lead
Agencies



CoC
Board



CoC Lead Agency



CoC Lead Team Members



Tasha Gray



Kaitie Giza



Amanda Sternberg

Nicole Palmerton
(Not Pictured)

Tamara Gaines
(Not Pictured)



CoC Lead Agency - Definition



Provides technical,
administrative and meeting
support to the Continuum of
Care, Continuum of Care Board
and the Committees



CoC Lead Agency - Evolution



1995

Annual HUD Application & HAND is founded

2010

MSHDA ESG Fiduciary

Today

Over \$152 Million in federal funding

2007

Acquired HMIS

2016

New CoC Board Form



CoC Lead Agency - Duties



Provides technical,
administrative and meeting
support to the Continuum of
Care, Continuum of Care Board
and the Committees



CoC Lead Agency - Technical Duties



Regulations &
HUD
Requirements

Establish
performance
targets

Monitor
Program
Performance

Conduct PIT,
HIT, Gaps
Analysis

Report on
System
Performance



CoC Lead Agency - Admin and Meeting Support Duties



CoC Board
Participant

Schedule
meetings,
develop agenda
and materials

Staff and facilitate
committee
meetings

Con Plan
Participant

Lead training and
development
efforts



CoC Planning Grant



HOMELESS ACTION NETWORK OF DETROIT

Coordination

- Developing a community-wide process for participation of relevant stakeholders
- Example: Coordination with PHAs, ESG Recipients, mainstream resources

Service Area

- Determining the geographic area the CoC will serve
- Example: Serves Detroit, Highland Park, and Hamtramck

CoC System

- Developing a CoC System
- Example: CoC Board, Committees, & General Membership



CoC Planning Grant



HOMELESS ACTION NETWORK OF DETROIT

Evaluation & Monitoring

- Evaluating outcomes and compliance for CoC and ESG funded recipients
- Example: System Performance Measures

Consolidated Plan

- Participating in the consolidated plan (affordable housing needs)
- Example: assisting in the implementation of the City of Detroit's consolidated plan and upcoming Strategic Plan

CoC Application

- Preparing and submitting an application to HUD on behalf of the CoC
- Example: all activities related to annual CoC Competition



CoC Planning Grant



- FY 2019 Competition
- Total: \$570K
- Term: Jan – Dec 2021



- Staffing
- Resources
- Training



NEW STAFFING

- Program Support
- CoC Manager
- Engagement Coordinator



Collaborative Applicant





HOMELESS ACTION NETWORK OF DETROIT

Collaborative Applicant Role

- Oversee, facilitate, and staff all aspects related to the Continuum of Care Competition
- Developing, distributing, and training on application materials
- Reviewing project applications
- Developing and presenting various policy recommendations to CoC committees and CoC Board
- Ensure timely and complete submission of materials to HUD



Homeless Action Network Detroit (HAND) – Roles and Responsibilities

CoC Lead

- Staff and/or Participant in CoC Committees
- Facilitate committee meetings – as needed
- Participate in the CoC Board Executive Committee and Membership Meeting Committee
- Participate in creating the City of Detroit Consolidated plan
- Other as designated in Governance Charter or MOU

Collaborative Applicant

- Facilitate local CoC funding competition
- Complete CoC collaborative application
- Other as designated in Governance Charter or MOU

HMIS Lead

- HMIS Security Officer
- HMIS Training
- Technical Assistance/ Help Desk
- Create Custom HMIS reports (by request only)
- Onboard new HMIS users
- Other as designated in Governance Charter or MOU



POINT-IN-TIME (PIT) COUNT & HOUSING INVENTORY COUNT



HIC and PIT are required



- HUD requires CoCs to conduct a *bed inventory* and *sheltered count* of the entire homeless system each year in January.
- Every two years, the Detroit CoC is required by HUD to conduct a count of *unsheltered* persons experiencing homelessness in Detroit, Hamtramck, and Highland Park.



PIT Counts 2019-2022



The PIT Count for 2019 used the historical street count and next day interview methodology:

Street Count

- Canvassers engage unsheltered across Detroit CoC during night hours
- Survey conducted to gather pertinent information
- Transportation made available to those who wanted shelter
- Incentives provided to persons engaged

Next Day Interviews

- Canvassers engage unsheltered at soup kitchens and other outlets during day hours
- Survey conducted to gather pertinent data
- Incentives provided to those who were engaged
- Data combined with street count from the night before and de-duplicated



PIT Counts 2019-2022



***2019 Polar Vortex resulted in impromptu adjustments to the street count. Canvassers conducted modified surveys to limit engagement of the unsheltered due to the cold. ***

The PIT Count for 2020 did not occur based on the historical timeline. The 2021 Sheltered PIT Count was conducted, however the Unsheltered PIT Count was waived by HUD due to the pandemic.

The 2022 PIT Count resumed the usual methodology with the street count and next days interviews. Data will be forthcoming in April!



QUESTIONS?

