CAM Transition Team Meeting

December 21, 2022

HOMELESS ACTION NETWORK OF DETROIT

Agenda

Topic	Time
Welcome	9:00 am
CAM Updates	9:05 am
CAM Decision Points Discussion – Assessment Tool and CAM Services	9:10 am
CAM Operations	9:45 am

hand
HOMELESS ACTION NETWORK OF DETROIT

Subcommittees – Updates

Evaluation/Assessment/Documentation Gathering	• Reviewing responses from SWCS and CHS; following up as needed • Gathered feedback & input about CAM & the transition from PSH, RRH, Veteran, Chronic Leadership, & Outreach Committees & Workgroups
RFQ/RFP	• Fleshing out CAM staffing language for RFP • Received five letters of intent
Funding	• Reviewing responses from SWCS about funding • Developing questions for funders; scheduling meeting with committee
Project Management & Strategy	• Received six proposals from consultants; scheduling a meeting w/committee to review and select
PWLEH	• Scheduling feedback sessions with PWLEH in January

CAM DECISION POINTS – What are we missing?

CAM Structure (in-person only, call access only, hybrid, other)	Assessment Tool
CAM Services (all current services or some services)	Current CAM Staff Role with New Lead Agency
Technology (Salesforce, Vonage Phone System, etc)	Standardized Training – need to articulate commitment to DEI and person-centered work
*RED= Additions during the 11/30 meeting	

CAM DECISION POINTS – Discussion for Today

CAM Structure (in-person only, call access only, hybrid, other).	**Assessment Tool**
CAM Services (all current services or some services)	Current CAM Staff Role with New Lead Agency
Technology (Salesforce, Vonage Phone System, etc)	Standardized Training – need to articulate commitment to DEI and person-centered work

CAM DECISION POINTS – Assessment Tool

- Will we expect the new agency to use the SPDAT tool or will we require something different at the start of their implementation?

- Critique of the Tool
  - Racial and Gender Bias: Link to one such article
  - Triage tool rather than a assessment tool: Link
  - Research findings: Link
  - Discontinuance of VI-SPDAT by founder: Link

- Considerations: research capacity, training, timeline, costs

CAM DECISION POINTS – CAM Services

- Will we expect the new agency to provide all services currently provided by CAM or can some services be provided by other agencies? If so, what services do we expect CAM to provide and what services will others provide?

CAM Services - SWCS

1. **Access to shelters and other emergency housing (e.g. motels/hotels if/when available)**

2. **Assessment through VI-SPDAT, Full SPDAT, TAY SPDAT, or other assessment tools (see below for Detroit At Work and McKinney Vento)**

3. **Prioritization Mgmt**

4. **Referrals to identified providers including case coordination**

5. **HCV, EHV, Moving Up, and DHC Waitlist Management**

6. **Detroit At Work Referrals**

7. **McKinney Vento Referrals**

8. **Diversion - City and Provider**

9. **HARA - Includes first right of refusal for all MSHDA funding opportunities such as CERA, EHV, etc.**

10. **COVID Vaccine Gift Distribution**

11. **Data collection and reporting**

12. **PSH Consult group**

14. **Managing the vacancy request portals**

15. **Match packet auditing**

16. **VBNL,CBNL,YBNL Waitlist**

17. **Navigation scheduling and coordination**

CAM Services - SWCS

18. Prevention assessment and referral

19. Data reconciliation and clean-up

20. Site coordination (this is a part of access to shelter, but in addition to the client facing services there is also coordination with shelters including communication, tracking openings, managing overflow, etc)

21. Communications

22. System coordination and planning (including running CAM Governance previously)

23. Assisting in clients filing grievances

24. Staff training and development

CAM DECISION POINTS – CAM Services

- Coordinated Entry Core Elements: (Access, Assess, Prioritize, Refer) https://files.hudexchange.info/resources/documents/Coordinated-Entry-Core-Elements.pdf

- Coordinated Entry Management Guide: https://files.hudexchange.info/resources/documents/coordinated-entry-management-and-data-guide.pdf