



CAM Transition Team Meeting

July 19, 2023



HOMELESS ACTION NETWORK OF DETROIT

Outline

- Welcome
- Assessment Tool Proposal
- Service Delivery Model
- CAM Branding (tentative)
- SWS CAM Updates

Assessment Tool

Notes:

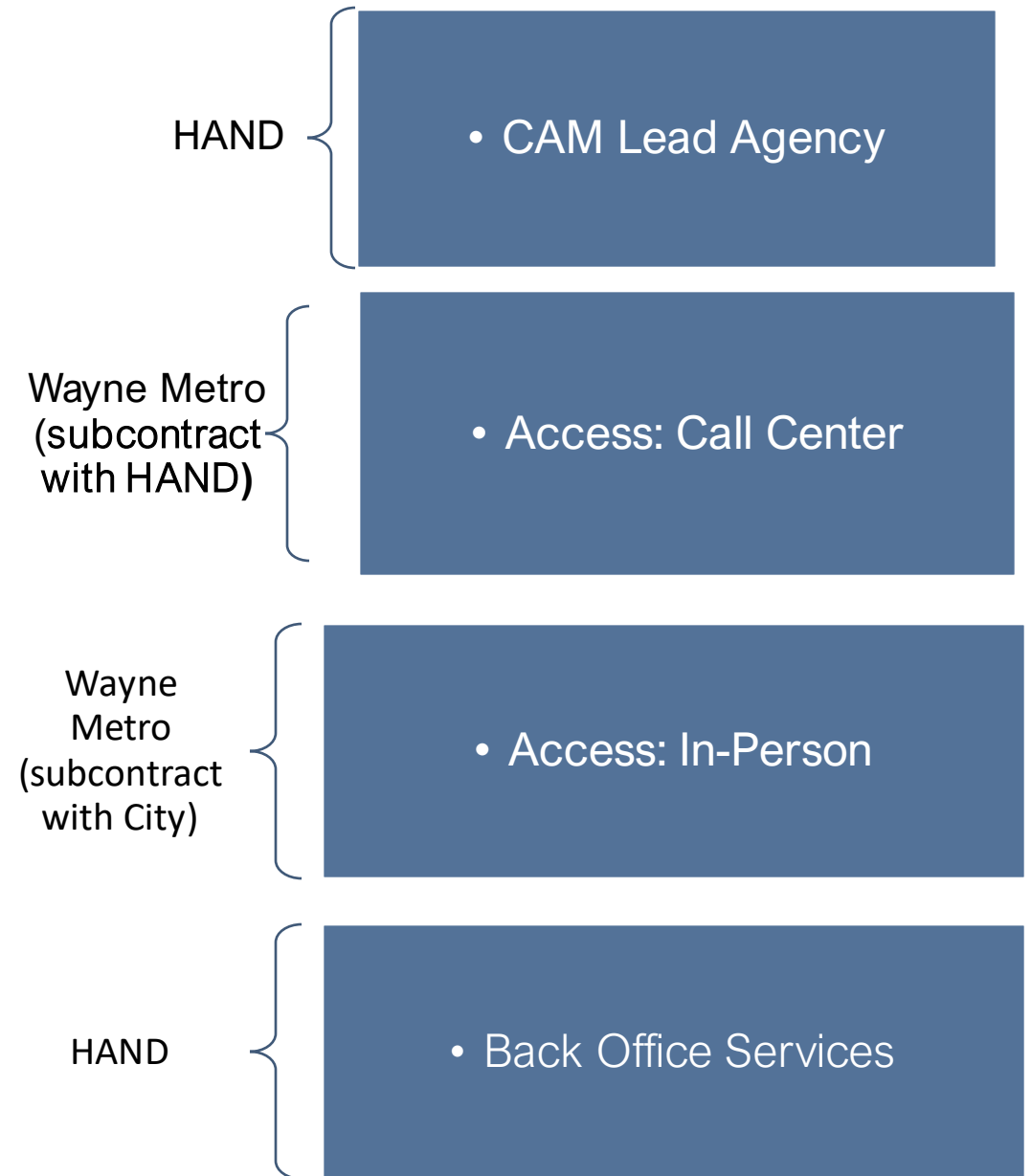
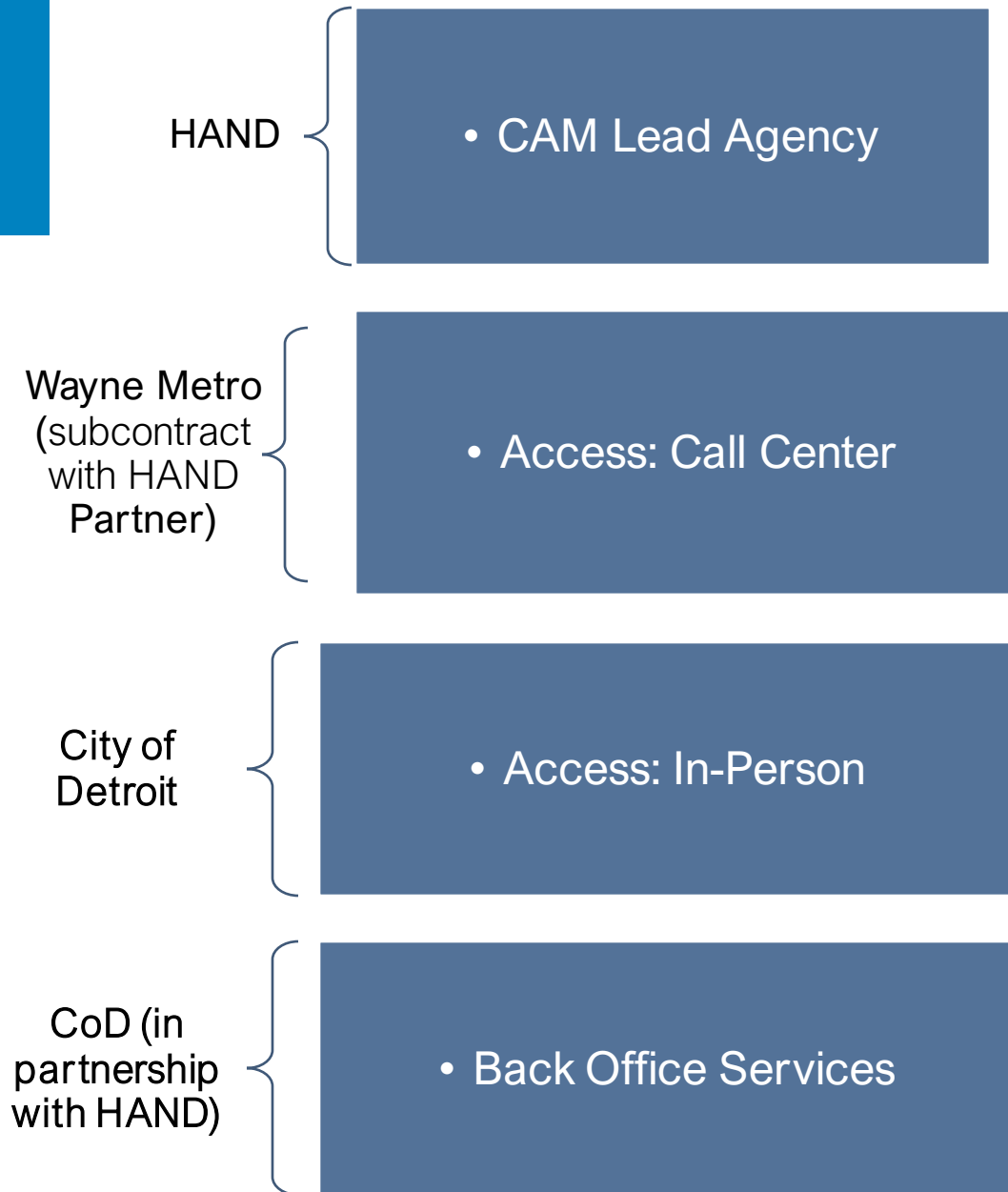
- MCEDSV Proposing to update and change the assessment tool (VI-SPDAT reported to be biased)
- Plans to change over 2 years, year 1 being research training and data analysis and year 2 is iterative and will be seeing what the new tool will look like
- Vote passes to support the assessment tool proposal

CAM Service Delivery Model (August – November-ish)

Notes:

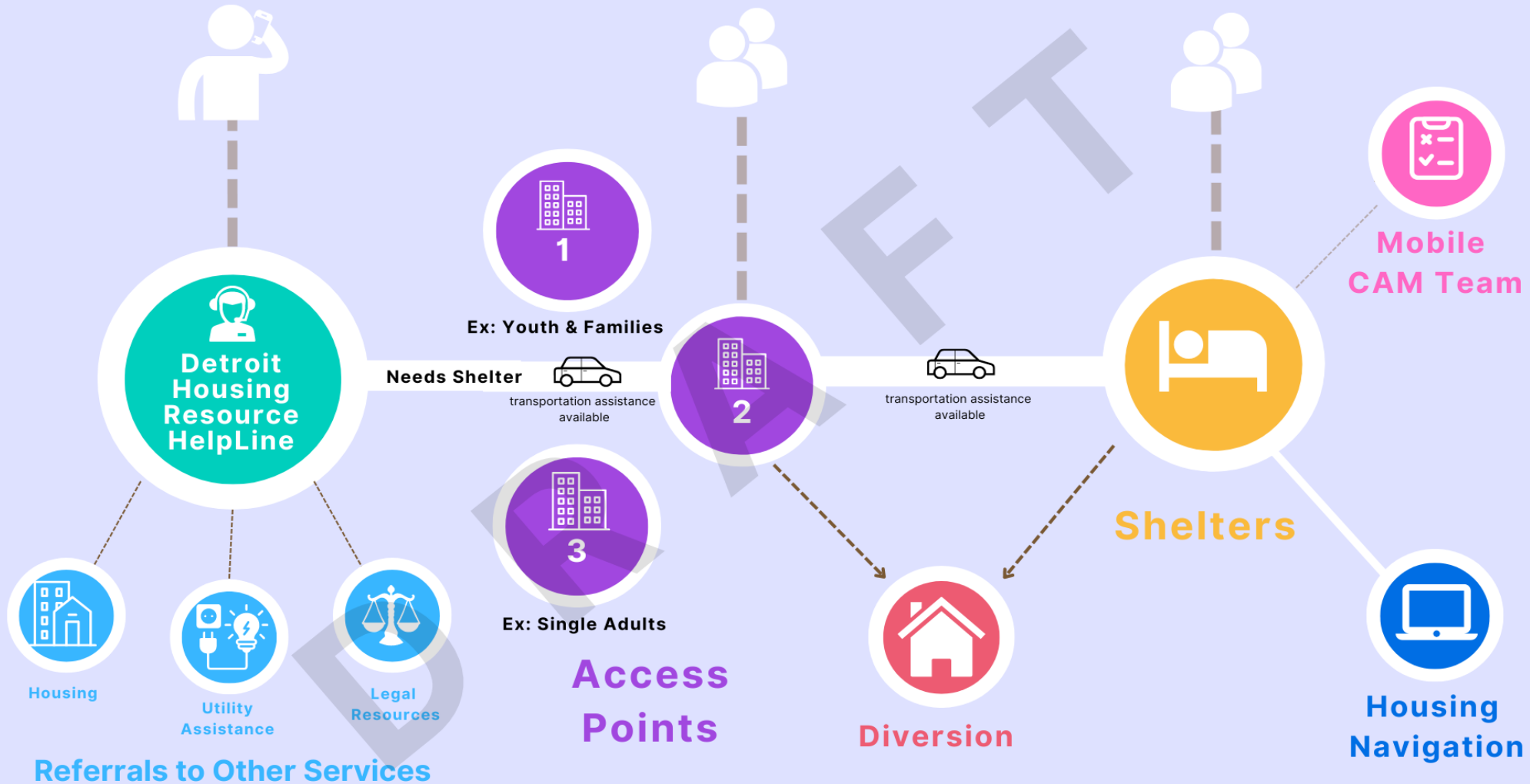
- Proposing to not rollout the access sites until Nov in line with warming centers opening
- Continuing with call center services and eventually rollout in person around November
- WM staff will initially be trained on phone line, and will transition some staff to in person access
- Hours of the housing resource helpline are 9am-5pm M-F, working with the team and the City to expand those hours
- Goal to match hours of the connect center M-F 8am-6pm and 9am-12pm on Saturday
- Request to add CHS and VA to the service delivery model workflow

New CAM Structure



HAND

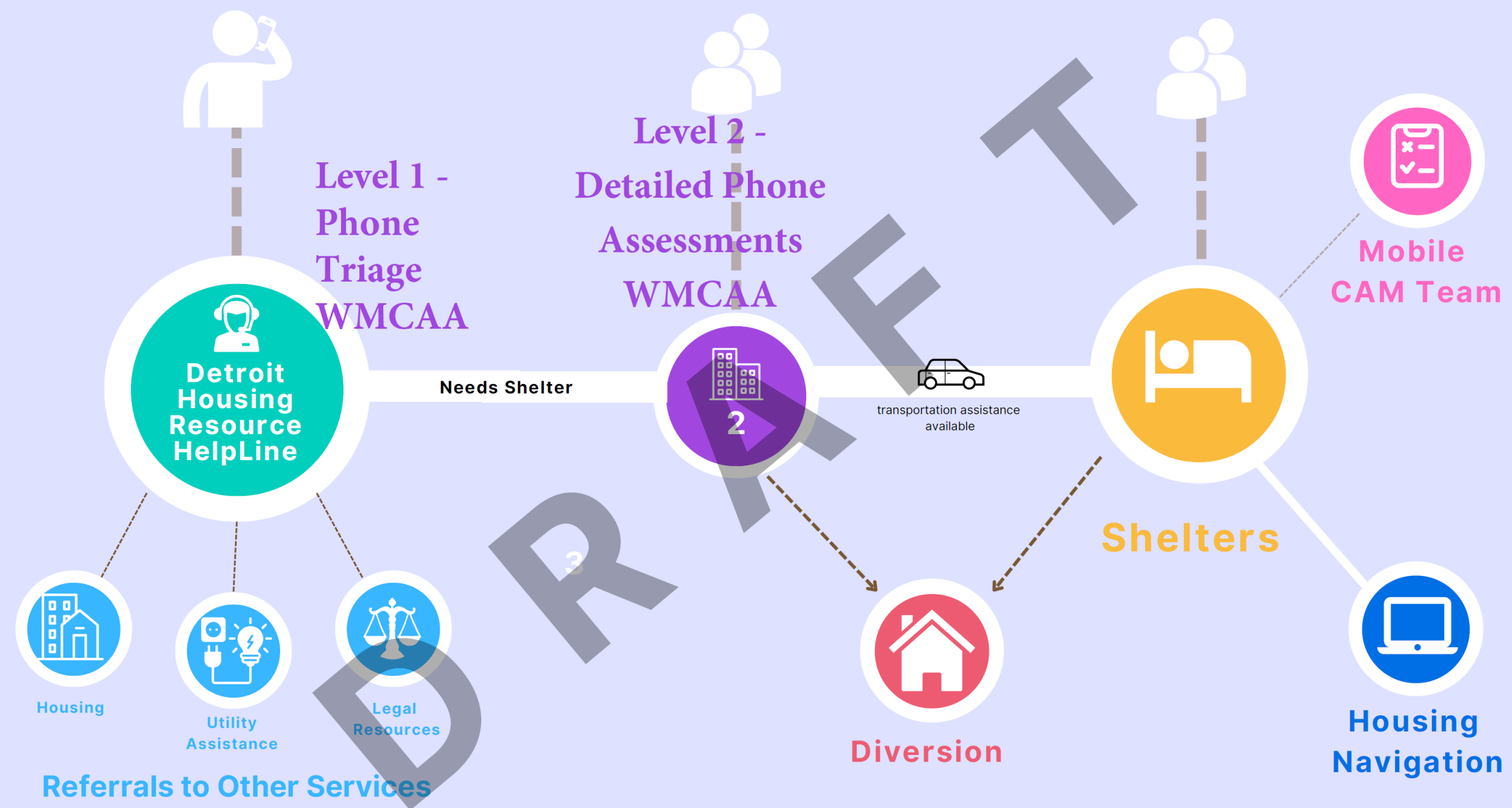
CAM Lead Agency



Previous Service Deliver Model with the City of Detroit and In-Persona Access Sites

WMCAA
Call Center

City of Detroit
Access, Back Office



Proposed Temporary Service Delivery Model

HAND - CAM Lead Agency, Back-Office Services

CAM Lead Agency (SWCS) Updates

Staff have been interviewing with WM and HAND
Maintaining operations as is