

Detroit Continuum of Care | Board of Directors

Working to Equitably End Homelessness in Detroit, Highland Park, & Hamtramck

Present Board Members	Absent Board Members	Excused Board Members	General Public
ReGina Hentz Amy Brown Donna Price Erica George Julisa Abad Ed Cieslak Tasha Gray Tania James Terra Linzner Taura Brown Courtney Smith Kiana Harrison Celia Thomas Michelle Parker Dr.Gerald Curley Chioke Mose- Telesford Sarah Rennie Katie Zieter Desiree' Arcscott	Ari Ruttenberg Candace Morgan Chris Harthen		Chelsea Johnson Amanda Sternberg Nona Ingram Elise Grongstad Emma Bierkle Tamar White Audrey Jones Scott Jackson Katherine Izzo Steve Van Every Elizabeth Orozco-Vasquez Matthew Tommelein Kimberly Benton Jeremy Cugliari Elijah Olsen Alan Haras Jeremy Cugliari Lindsey Gilmore Daniel Carravallah Lauren Licata Shautoya Redding Scott Jackson Torrey Henderson Ashley Shane Dr. Gerald Curley Denise Goshton Jeremy Cugliari Torrey Henderson Armani Arnold Robert Cooper Meredith Baughman Matthew Niemi Dr. LaTonya Shelton

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Working to Equitably End Homelessness in Detroit, Highland Park, & Hamtramck
October 2, 2023 Continuum of Care Board Meeting

Welcome and Introductions:

Celia T. opened the meeting at 2:00 pm with introductions – utilizing the chat box.

Executive Committee Report & Announcements

2024 Board Elections

- The Board Election applications have been released on September 20th and will be due October 25th. If you want to nominate someone then those apps will be due October 11th, but the nominee will still need to complete an application to be considered. The Elections will then take place at the GM meeting on November 21st. On the other hand, the community advocate seat election will be held at the DAG meeting on November 16th.

Consent Agenda

September Board Meeting Minutes

Board Vote

- The floor was open for questions. None were asked.
- Approval of the September 2023 CoC Board Meeting minutes was motioned by Donna P. and seconded by Dr. Gerald Curley. The vote passed.

CAM Transition Updates

Summary –

- The focus is on getting the in-person access sites on November 15th. They will work with NOAH and Cass to get in-person access off the ground. Wayne Metro is staffing those sites.
- HAND and implementing partners will host a CAM Community Forum (in-person event) which is an opportunity to share the changes that have been implemented throughout the CAM Transition and a chance for the community to get resources.
- Recently launched an email address to submit concerns, questions, or receive more info about CAM: info@camdetroit.org.
- The CTT has resumed their meetings (on a biweekly basis) and is providing oversight on the in-person access. They have been working on establishing governance for CAM by identifying policies and procedures. They are also working on developing and monitoring an evaluation plan for the CE system, CAM Lead, and implementing partners.
- By January, the CTT are anticipating launching the strategic work and improvements regarding CAM.

Strategic Updates

Summary –

- They are currently in the implementation design phase of the Strategic Planning Project. There are 3 work groups and 3 community session prep teams that has been developed to address various topics such as governance, improving housing strategies, system modeling, and unsheltered homelessness, etc. All of those groups are still discussing meeting logistics. Please keep an eye out for the community session invites to be a part of developing and discussing strategies and solutions to address those topics.
- A more detailed update will be given at the November Board meeting.

Vote Topic

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Grievance Committee

Summary –

- Committee members are CoC board members that represent several different agencies throughout the CoC (currently 7 voting committee members)

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- Only voting committee members are allowed to vote on the decision to substantiate or not substantiate a grievance
- City of Detroit and HAND have representation in the committee as funders and as they receive client grievances, conduct investigation, and present to committee. City and HAND staff do not vote on grievances
- Programs funded outside of CoC and/or City funding (state funded programs) are referred to the appropriate person(s) for investigation.
- 2022 Recap: 103 total grievances filed 2022 against City, State, and/or CoC funded programs
- 84% decrease in grievances filed compared to 2023 (please review slides to review the nature/themes of the grievances)
- After further discussion within the Grievance Review Committee (GRC) and the Executive Committee, the GRC is sharing the following notes:
 - Sharing the names of agencies could alienate those agencies and potentially harm relationships between CoC partners.
 - **What would the board, community, etc. do with the information shared to improve services?**
 - Detailed grievance information should only live with the funders and the agency. It is up to the funders to hold agencies accountable for change through proper follow-up as contractual partners.
 - **Would the Board take more action in responding to grievances? Or is it appropriate or even possible for the Board to address grievances with an agency?** Or can only funders take corrective action towards an agency.
 - Number of clients served and the number of programs an agency is operating should be considered when discussing the volume of grievances
 - Substantiated grievances deduct points from those programs funding application the following year for both the CoC application and the City of Detroit's application.
 - The GRC are continuously looking to improve policy, procedures, and quality of services as much as we can within the power of the committee.
- The GRC are currently recruiting new members, they are looking for:
 - CAM (1 person)
 - Mental Health Sector (DWIHN, Team Wellness, etc) (1 person) Shelter Provider (1 person)
 - RRH/Prevention Provider (1-2 persons)
 - Street Outreach (1 person)
 - PSH Provider (1 person)
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VA Transitional Housing Update

Summary –

- There was an overview of the VA Housing Emergency Shelters regarding the contracts.
- The contracts for Safe Haven have ended, however there is no change for Faith, Love, N Kindness (will continue to have 7 beds) or Safe Step (will continue to have 12 beds).
- They have been successful in moving Veterans to PSH through the SSVS and VASH grants. The grant will be renewed for the Michigan Veteran Foundation (will have 40 beds) and Volunteer of America (will have 60 beds) but not Operation Welcome Home. (please review slides to see graph)
- The Case Management Grant has been implemented which will provide additional support to VA once they exited transitional housing or shelter. If they did not have a case manager throughout that process, then this grant will allow them to get assigned to one.
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Celia T. closed the meeting at 4:30pm. The next CoC Board meeting will be on Monday, May 2nd, 2022 from 2 – 4:30pm. Location will continue to be virtual.