

Detroit Continuum of Care | Board of Directors

Working to Equitably End Homelessness in Detroit, Highland Park, & Hamtramck

<u>Present Board Members</u>	<u>Absent Board Members</u>	<u>Excused Board Members</u>	<u>General Public</u>	
Courtney Smith	Chris Harthen	Jennifer Tuzinsky	Chelsea Johnson	
Donna Price	Candace Morgan		Meredith Baughman	
Desiree' Arcscott	Sarah Rennie		Deloris Cortez	
Tasha Gray			Public Notetaker with Detroit Documenters	
Tania James			Jeremy Cugliari	
Katie Zeiter			Amanda Sternberg	
Amy Brown			Denise Goshton	
Julisa Abad			Kimberly Benton	
Celia Thomas			Diandra Gourlay	
ReGina Hentz			Kaitie Giza	
Terra Linzner			Pamela Taylor	
Kiana Harrison			Elise Grongstad	
Ed Cieslak			Deloris Cortez	
Taura Brown			Daniel Carravallah	
Erica George			Elijah Olsen	
Michael Centi			Paige Beasley	
Chioke Mose-Telesford			Sabrina Rudy	
Ari Ruttenberg			Noah Kincade	
Julisa Abad			Torrey Henderson	
			Alan Haras	
			Donna Lyons	
			Safiya Merchant	
			Noah Kincade	
			Scott Jackson	
			Clarice Perkins	
			Asma Ahmed	
			Ashley Shane	
			Nagham Dabaja	
			Shautoya Redding	
			Dr. Gerald Curley	
			Meagan Dunn	
			Paige Beasley	
			Clay.Bell	
			Laura Dyszlewski	
			Tahira Ahmad	

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April 3, 2022 Continuum of Care Board Meeting

<p>Welcome and Introductions: Celia T. opened the meeting at 2:00 pm with introductions – utilizing the chat box.</p>
<p>Executive Committee Report & Announcements</p>
<p>Announcement Topic(s)</p>
<p><u>Summary –</u> HMIS Procedure and Policies</p> <ul style="list-style-type: none">The HMIS Team added some information about the HMIS Procedure and Policies in the April Board Packet. They are requesting that the CoC Board review this policy so that they can ask the Board to vote on it for May’s meeting. They will provide more details at the May Board meeting. <p>Strategic Planning process</p> <ul style="list-style-type: none">The Strategic Planning process first (internal) meeting will start at the end of April where Barbara Poppy and associates who are a part of the consulting team will meet. Further communications will be sent out to the Board and General Membership soon. The Strategic Plan will be a standing agenda item for both Board meetings and General Membership Meetings to provide updates. <p>2022 HUD Awards</p> <ul style="list-style-type: none">HUD made funding announcements on the FY2022 awards on March 28, 2023; Awards for project applications were submitted last September.The CoC was awarded a total of \$32,035,919 in renewal and new project funding.The chart that was shown in the slides gives an overview of which projects were awarded funding. All renewal projects were funded at their full amount (PSH, RRH, TH, etc.).The new projects that were awarded was one PSH project for \$729,358 that will be provided by Wayne Metro Community Action Agency. This project will expand their existing program with 45 new units of PSH.The second new project that was awarded was the Domestic Violence Bonus which is a joint component project that combines Transitional Housing and Rapid Rehousing into one project type. The grantee is Neighborhood Legal Services, and their project was awarded \$636,463. This restores funding to this TH-RRH project that was lost in the 2021 competition.There was an overview of what to expect for this year’s CoC Competition which starts in May. Please refer to the slides or Board Packet to review this timeline.
<p>Consent Agenda</p>
<p>March Board Meeting Minutes</p>
<p>Board Vote</p>
<ul style="list-style-type: none">The floor was open for questions. None were asked.Approval of the March 2023 CoC Board Meeting minutes was motioned by Donna and seconded by Regina. The vote passed.
<p>CAM Transition Update</p>
<p><u>Summary –</u></p> <ul style="list-style-type: none">The RFQ to identify the new Cam Lead agency was published on March 10th and it is due on April 17th. There was a mandatory webinar that was held for those who were interested in applying to be the new CAM Lead Agency. Once those responses are received, the Review Committee will review and score their responses and will make a recommendation.

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- One of the decisions that the CTT made was that the salesforce contract will need to be transferred from SWCS to another agency to maintain the continuity of the data and the processes that are tied to it. HAND was identified as that agency; they are working with SWCS to fulfill the contract transfer.
 - Some of the other items that the CTT will be working on are the subcommittees while HAND staff will be working on closing the funding gaps. After the RFQ responses are received, scored, and voted on then the actual transition of CAM will start happening.
 - There was an overview of the CAM RFQ Timelines which shows steps that were leading up to the RFQ. Now they are in the process where applicants are developing their proposals which will be due on April 17th. The RFQ Review committee will then start the reviewing process and make recommendations that will go to the CoC General Membership at a **special meeting on May 25th**.
 - Per the Governance Charter, the **General Membership** is responsible for designating the CE Lead Agency to implement the CE system for the Detroit Coc. This designation will happen by vote. Board Members, who are GM, are eligible to vote. If you are not a GM and have attended a recent GM meeting, you can apply for voting membership prior to May.
 - There are 4 distinct CAM categories that one lead agency or multiple implementing partners providing select services (please review slides).
 - The regularly scheduled GM meeting will still be held on May 16th; however, the special meeting will be on May 25th to vote on the new CAM Lead Agency.
- **PWLEH Feedback**
- As part of the transition process, they wanted to engage PWLEH who are utilizing CAM to receive feedback to help develop the RFQ.
 - There were different ways that they gathered feedback from PWLEH by hosting focus groups, conducting interviews, and administering surveys. There were 106 different clients who they were able to gather feedback from; compensation was provided for their participation.
 - The PWLEH were asked for their feedback on what was working or not working when they utilized CAM services. Some of the issues that the clients faced while using CAM were long wait times, process break down/ errors, access challenges, confusion about process, etc.
 - Some of the positive feedback that was received regarding CAM services was that the staff showed empathy and compassion, having the hybrid model accessible, and partners who helped navigate the system.
 - The system concerns that the PWLEH elevated was shelter quality and capacity, lack of focus groups, resource guides/ tools, and training for shelter staff around SMI and medical needs. Furthermore, the clients requested that we keep up with their feedback so that their concerns will be acknowledged and elevated.

Recommendations for ACCESS CoC DV RRH grant

Summary –

- The Board will be asked to vote to approve the plan to transfer ACCESS's CoC Domestic Violence RRH grant to another provider.
- ACCESS was awarded a new Domestic Violence Rapid Rehousing grant in the FY2021 CoC competition. The award was \$327,227 which was to fund 15 units of RRH for individuals or families fleeing Domestic Violence. It also gives funds for services (HMIS, admin).
- In fall 2022, there were conversations between HAND and ACCESS on ramping project up; ACCESS signed the FY2021 grant agreement in 2022.
- Over the past several months, there were conversations with ACCESS which revealed capacity challenges with ramping-up and launching new CoC programming; this caused ACCESS to voluntarily relinquish this grant.
- ACCESS has been experiencing some staffing challenges faced across the entire social services sector, combined with their need to focus on staffing up existing (non-CoC) programming already in operation. Their preferred comparable database (under development by MCEDSV) to be launched fall 2023. Alternative options were explored, but the delay in this database launch was a contributing factor.

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- If this plan is moved forward, then it is likely that the original (FY2021) grant will be recaptured by HUD due to timing. The grant that will be transferred will be the FY2022 grant and the agency that is awarded will have to reapply for the 2023 to have continued funding.
- If the Board approves this plan, then the CoC will be releasing an application for these funds in the next couple weeks.

Vote

Approval of the plan to transfer ACCESS's CoC Domestic Violence RRH grant to another provider was motioned by Desiree A. and seconded by Regina H. The vote passed.

Request for Waiver- 211 Glendale HIC

Summary –

- 211 Glendale is a low barrier affordable housing project for Veterans. This was formally known as the Detroit Rescue Ministries GPD that was taken offline and transformed into affordable housing for PSH. They receive housing referrals from CAM, VASH, SSVF, etc.
- There are 59 studio units and 17 of them are currently filled. The rent varies from \$639-\$670 will all utilities included.
- The VA committee is requesting the Board not to include 211 Glendale on the housing inventory count. The concerns are that the housing properties are managed by a private landlord and not a provider.
- This was a request from last year to create a bin for referrals from CAM because the projects are for homeless VA. In the development of the project there was not a discussion on how to track the clients on when they get housed. If we include it this year and the data is not inputted in HMIS then it would bring down the PSH coverage for the entire CoC.

Vote

Approval to not include 211 Glendale unit on the Housing Inventory Count was motioned by Erica G. and seconded by Donna P. The vote passed

Veteran Leadership Committee Report Out

Summary –

- This committee host biweekly meetings on Thursday from 12pm- 1pm. They are open to additional members.
- They have a total of 125 veterans on the VA BNL. They have identified 8 who are chronically homeless, 85 who are in transitional housing, and the remaining are either in community shelter, unsheltered, or residential treatment facilities. Within HUD VASH, they have a total of 912 vouchers and 679 of them are currently filled.
- Last calendar year, the National VA launched a challenge to house 38,000 homeless Veterans across the United States. They were able to house 41,760 homeless Veterans and that was using the SSVF Housing, HUD VASH, and other services to meet that goal.
- Their goal for Detroit was to house 342 Veterans and they were able to house 323.
- They were given another challenge to house 38,000 homeless Veterans.
 - They want to ensure that at least 95% of the Veterans housed in 2023 do not return to homelessness during the year. And of those who return to homelessness, VA will ensure that at least 90% are rehoused or on a path to rehousing by the end of 2023.
 - Engage with at least 28,000 unsheltered (PDF) Veterans to help them obtain housing and other wraparound services. This goal represents a more than 10% increase in the number of unsheltered Veterans reached during 2022.
 - They have identified 4 main areas to work on which are to increase the outflow of Veterans, decrease inflow, and have system improvements.

Public Comments

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Summary –

- The floor was open for public comments. Each participant was given 3 minutes to share their comments. There was someone who expressed their concerns on behalf of a resident who is facing eviction. They felt like the resident's eviction was wrongly accused and wanted to receive anything that could be helpful towards this case.

Celia T. closed the meeting at 4:30pm. *The next CoC Board meeting will be on Monday, May 1, 2022, from 2 – 4:30pm. Location will continue to be virtual.*