



# Detroit Continuum of Care (CoC) March Board Meeting

*March 4, 2024*



HOMELESS ACTION NETWORK OF DETROIT



# Welcome!

## For the meeting:

Everyone will be muted upon arrival

Please **self-mute** when you are **not speaking** to minimize background noise.

Guests- **Do not participate in the polls released for voting.**

Board Members- You have the ability to unmute yourself so you can participate

Please share your video if technology allows!

## There will be a public comments section today

To help you prepare in advance, please see the following rules/ suggestions:

- Public comment will happen at the end of the meeting
- Public comment will be limited to three (3) minutes per individual.
- Public comment is for the board to hear what is going on in the community. The COC Board is here to listen and cannot guarantee any responses, answers, or action during public comment.
- Once someone has made public comment, if they would like to discuss their public comment further, COC Board members and staff from HAND, City of Detroit, and/ or CAM are willing to continue conversation in breakout rooms.
- When giving public comment, please refrain from using abusive language or attacking individuals.
- If you are interested in giving public comment today, please let us know in the chat or send a private message to Dr.Gerald Curley.



# ANNOUNCEMENTS

- Governance Review ad hoc Committee



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# CONSENT AGENDA

*Candace Morgan, EC*

***Do you vote to  
approve the  
February 2024  
Board Meeting  
minutes?***



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# TIER 1 (ONE) PRIORITIES



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# CAM Transition Update

*Tasha Gray*



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# Issue Brief Update

*Candace Morgan*



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# FY2024 CoC Competition

*Amanda Sternberg*



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# FY2023 Continuum of Care Competition Awards & Application Score

*March 4, 2024*



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# FY2023 CoC Awards

- HUD made funding announcements on the FY2023 awards on January 29, 2024.
- Awards for project applications submitted last September
- The CoC was awarded a total of \$35,005,343 in renewal and new project funding.
  - A 9.3% increase (\$2,969,424) in funding from last year's competition
  - The majority of this increase (\$2,168,634) is due to automatic increases in project budgets to the FY2023 Fair Market Rent (FMR) rate.



Project Type	Renewal		New		Total	
	<i>Funding</i>	<i>Units/Beds</i>	<i>Funding</i>	<i>Units</i>	<i>Funding</i>	<i>Units/Beds</i>
<b>PSH</b>	\$24,333,214	1,681	\$683,580	35	\$25,016,794	1,716
<b>RRH</b>	\$4,169,780	219	--	--	\$4,169,780	219
<b>TH</b>	\$362,392	16	---	---	\$362,392	16
<b>TH-RRH</b>	\$1,409,265	13 TH beds/ 35 RRH units	---	---	\$1,409,265	13 TH beds/ 35 RRH units
<b>CE-SSO</b>	\$1,806,879	---	\$350,000	---	\$2,156,879	---
<b>HMIS</b>	\$390,233	---	---	---	\$390,233	---
<b>CoC Planning</b>	---	---	\$1,500,000	---	\$1,500,000	---
<b>TOTAL</b>	<b>\$32,471,763</b>		<b>\$2,533,580</b>		<b>\$35,005,343</b>	

# Renewal Projects Awarded

## Renewal Projects

- All renewal projects were awarded and received an increase in their budgets due to adjustments made for Fair Market Rent (FMR) increases.

# New Projects Awarded

## Reallocated + CoC Bonus

- 3 new projects funded using reallocated and CoC bonus funding

## Reallocated Funding

- HAND: \$350,000
  - Coordinated Entry Supportive Services Only
- Southwest Housing Solutions/MiSide: \$230,565
  - Permanent Supportive Housing (PSH)
    - **20 new units PSH**

## Reallocated + CoC Bonus Funding

- Neighborhood Legal Services Michigan: \$435,015
  - Permanent Supportive Housing
    - **15 new units PSH + additional services for existing PSH units**

# New Project Funding Available and Awarded

	Amount Available to CoC	Amount Requested of HUD	Amount Awarded
Reallocated Funding	No set amount	\$741,606	\$741,606
CoC Bonus	\$2,419,580	\$2,419,580	\$291,974
Domestic Violence (DV) Bonus	\$3,456,543	\$1,263,371	\$0

# Projects Not Selected for Funding

Agency/Project	Project Type	Amount Not Awarded	Funding Source	Number of Beds/Units
<b>AFG/Dr. Maya Angelou Village</b>	PSH	\$347,116	CoC Bonus	Services & Operating Only
<b>NSO/Bell PSH Expansion</b>	PSH	\$744,259	CoC Bonus	Services & Operating Only
<b>Mariners Inn/The Anchor Expansion</b>	PSH	\$110,929	CoC Bonus	Services & Operating Only
<b>WMCAA/Detroit PSH Expansion</b>	PSH	\$548,601	CoC Bonus	33 units PSH
<b>Black Family Development</b>	RRH	\$401,661	CoC Bonus	14 units RRH
<b>Freedom House/Freedom Lives</b>	TH-RRH	\$735,371	DV Bonus	15 units RRH/3 beds TH
<b>Mich Coalition to End Domestic and Sexual Violence/DV Coord. Entry</b>	CE-SSO	\$528,000	DV Bonus	N/A
<b>TOTAL TIER 2 PROJECTS NOT AWARDED</b>		<b>\$3,415,937</b>		

# CoC Application Score



# Outline

## CoC Application Scoring

- Why it matters
- What it includes

## FY2023 CoC Application

- Narrative vs Data-Driven Points
- Performance
- Areas for improvement

## CoC Project-Level Accountability

- Project-level evaluation on select measures

# Continuum of Care Application Scoring

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Why CoC  
Application  
Scoring  
Matters

National Competition

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400+ CoCs competition against each other

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Higher our application score, more likely to receive projects placed into Tier 2

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Score for CoC Application submitted September 2023 received February 2024

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# Continuum of Care Application Scoring

## Tier 1

Funding CoCs are *highly likely* to receive

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- Projects placed into Tier 1 highly likely to be selected by HUD for funding
- 2023 application: Tier 1 contained mostly renewal projects
- 1 new project (CE-SSO) placed in Tier 1

## Tier 2

Funding CoC *may* receive, ***depending on CoC application score***

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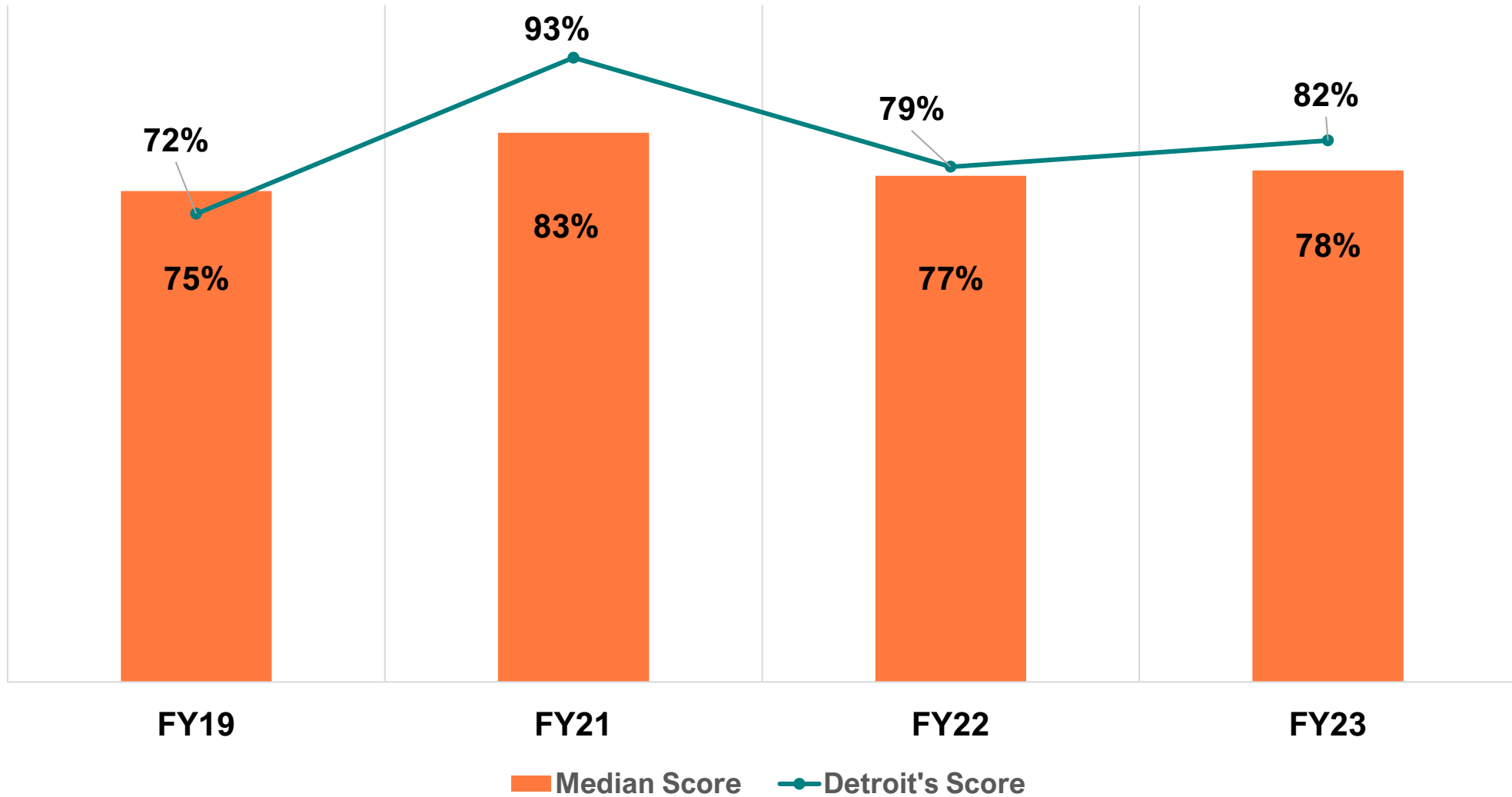
- Projects in Tier 2 at risk of not being selected by HUD for funding
- 2023 application: Tier 2 contained four renewal projects and all other new projects

# FY2023 CoC Application

	Points Possible	Points Earned
Narrative Points	148	129 (87%)
Data Driven Points	52	35 (67%)
<b>TOTAL</b>	<b>200</b>	<b>164 (82%)</b>

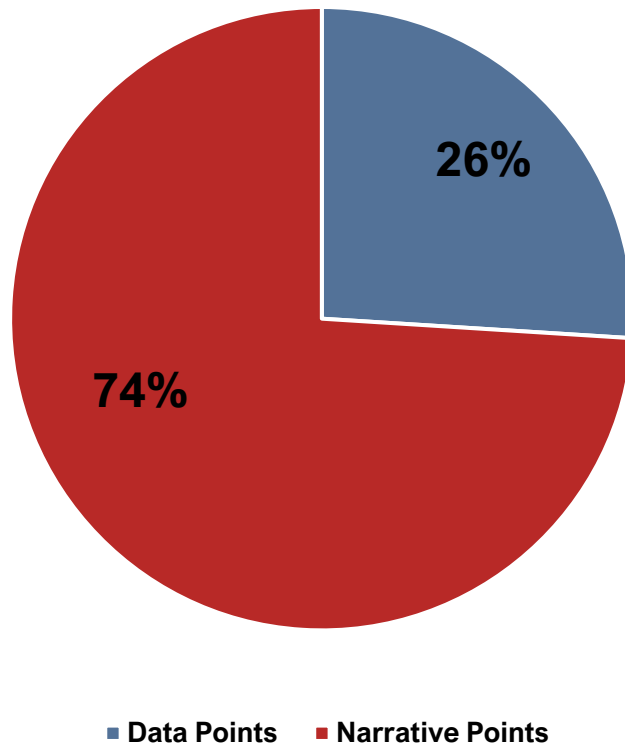
- FY2023 Application submitted in September 2023
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# Detroit Score Compared to Median: FY19 – FY23



# FY2023 CoC Application

Application Points Possible



## Narrative Points (148)

- Points associated with application questions requiring a written, narrative response

## Data Driven Points (52)

- Points awarded based on performance improvement in PIT and SPM measures

# Continuum of Care Application

## CoC Application Scoring Criteria

	Total Points Possible	Points Earned	% Points earned FY2023	% Points earned FY2022
CoC Coordination & Engagement	85	68	80%	92%
Project Ranking, Review, and Capacity	27	26	96%	98%
HMIS Implementation	9	9	100%	100%
Point-in-Time Count	5	5	100%	100%
System Performance	60	42	70%	58%
Coordination with Housing and Healthcare	14	14	100%	21%
<b>Total Points Possible</b>	<b>200</b>	<b>164</b>	<b>82%</b>	<b>79%</b>

# Continuum of Care Application

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# Continuum of Care Application

- CoC Coordination & Engagement Potential Areas for Improvement
  - Coordination with educational entities
  - Provision of training on mainstream benefits
  - Evaluating CoC funded projects for Housing First alignment
  - Addressing the needs of people fleeing domestic violence
  - Ensuring providers have, and comply with, anti-discrimination policies
  - Promoting racial equity (identifying more specific strategies)

# Continuum of Care Application

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# FY2023 CoC Application

Points possible based on Point-in-Time Count (PIT) data

Measure	Change in performance	Points Possible	Points Earned
5% decrease in sheltered PIT count*	-14%	2	2
5% decrease in unsheltered PIT count**	No change	7	3 (?)
5% decrease in total PIT count***	-12%	3	3
Increase in RRH beds on HIC*	Showed increase	9	9
	<b>TOTALS</b>	<b>21</b>	<b>17 (?)</b>

\*Comparing Jan 2022 to Jan 2023 PIT/HIC

\*\*Compares Jan 2022 unsheltered PIT to Jan 2023; however, no unsheltered PIT was conducted in Jan 2023 so the data shows no change.

\*\*\*Compares Jan 2022 unsheltered + sheltered PIT to the Jan 2022 unsheltered + Jan 2023 sheltered

# FY2023 CoC Application

- Points possible based on System Performance Measure (SPM) data
- Compares FY2021 (10/1/20 – 9/30/21) and FY2022 (10/1/21 – 9/30/22) SPMs

Measure	Change in performance	Points Possible	Points Earned
Reduce first time homeless	↑39%	1	0
Reduce length of time homeless	No change; did not meet benchmark for points	8	0
Increase exits to permanent housing (ES, RRH, TH)	↑3%	8	8
Increases exits to, or retention of permanent housing (PSH)	No Change; met benchmark for points	4	4
Reduce returns to homelessness within 6 months	↓1%	3	3
Reduce returns to homelessness within 12 months	↓1%	3	3
Increase employment income in CoC programs	↓1%	2	0
Increase non-employment income in CoC programs	↓5%	2	0
<b>TOTALS</b>		<b>31</b>	<b>18</b>

# Project-Level Accountability

## Applicability

- Not all SPMs are well suited to be evaluated on project-level basis

## CoC project-level evaluation on SPMs

- Exits to/retention of permanent housing
- Length of time to housing
- Increases in income/employment
- Returns to homelessness within 6 months

# Questions?

**Amanda Sternberg**

**Performance Management Analyst**

[amanda@handetroit.org](mailto:amanda@handetroit.org)

313-380-1714



## *Overview of the CoC Committees*

- *Executive Committee*
  - *Grievance*
- *Performance of Evaluation*



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# Executive Committee

03.04.24

# What is the EC?

- ▶ The CoC Board Executive Committee (EC) is a group comprised of voting and non-voting cross-sector representatives of the homelessness system that provides strategic direction for the CoC and champions its work. The Executive Committee has the authority to take action on behalf of the full CoC Board in between regularly scheduled meetings.
- ▶ Hold meetings biweekly on Wednesdays @4pm-5pm

# Purpose

- ▶ Plan board and CoC General Membership meetings, act on behalf of the board when necessary. All decisions made by the EC are brought to the next board meeting. Additionally, the EC:
  - ▶ Provides strategic guidance and leadership for the CoC Board
  - ▶ Use data to inform strategy development learning
  - ▶ Track progress of the work
  - ▶ Collaborate with the CoC Lead Agency and System Partners on strategy, community engagement, and shared measurement
  - ▶ Coordinate and synthesize CoC committee system activities/recommendations to move system change
  - ▶ Hold the CoC Board members, committees, and system partners accountable

# Membership

- ▶ The EC is comprised of the five Board Officers who will function as the committee's voting members.
- ▶ Additional non-voting members include the following key system partners:
  - ▶ CoC Lead Agency, Collaborative Applicant (if represented by same agency)
  - ▶ HMIS Lead
  - ▶ Coordinated Entry System (CAM)
  - ▶ City of Detroit; and
  - ▶ VA

## Membership cont.

- ▶ The officers of the Detroit Continuum of Care Board include a Chair, Vice Chair, Secretary, and two At-Large Seats. The CoC Board would also like to see one seat represented by a person with lived experience of homelessness if possible.
- ▶ The Detroit Continuum of Care Board typically elect a chairperson, a vice chairperson and a secretary at the first meeting of the calendar year.
- ▶ Officers will serve three (3) year terms.
- ▶ An officer cannot serve for more than two (2) consecutive terms in the same role.

# Roles of Board Officers

## ▶ **Chair and Vice Chair**

### ▶ The Chair is responsible for:

- ▶ chairing the meetings/scheduling meetings, ensuring that the CoC and CoC Board meets regularly
- ▶ sets the agenda for meetings of the CoC Board,
- ▶ designates a chair for the CoC membership meetings, and signs any required and/or necessary documents on behalf of the Detroit Continuum of Care.
- ▶ In the absence of the Chair, the Vice Chair assumes the duties of the Chair. The Chair and Vice Chair shall perform other duties as the CoC may designate.

# Roles of Board Officers cont.

## ▶ Secretary

- ▶ The Secretary keeps accurate records of the acts and proceedings of all meetings of the CoC and CoC Board or designates another person to do so at each meeting, including all actions taken without a meeting.
- ▶ Submits all meeting minutes to the CoC Lead Agency for posting to the CoC Lead Agency website.
- ▶ Reviews and approves Continuum of Care applications for voting member status with the CoC Lead Agency and shall perform other duties as the CoC may designate and shall chair CoC meetings in the case of the absence of the Chair and Vice Chair.

## ▶ At-Large Officers

- ▶ Up to two individuals can be elected as At-Large Officers. At-Large seats will be filled using the same election process as Board Officers. At-Large Members will be afforded the same privileges as other officers.

# Current Membership Structure

Elected Members		Appointed Members	
Chair	vacant	CoC Lead	Tasha Gray
Co Chair	Candace Morgan	HMIS Lead	Kiana Harrison
Secretary	Erica George	CAM	Scott Jackson
2 At Large Officers	1. ReGina Hentz	City of Detroit	Terra Linzer
	2. Vacant	Veteran Affairs	Dr. Gerald Curley



# GRIEVANCE REVIEW COMMITTEE (GRC) OVERVIEW

COC BOARD MEETING 3/4/2024

# COMMITTEE DETAILS



- The committee is responsible for discussing details of grievances with the client and provider information that was received, and if there is a justified reason to substantiate the grievance and send any recommendations to the provider as necessary.
- To ensure a diverse perspective, the committee will be composed of members who represent agencies in the Detroit Continuum of Care (CoC) that engage those experiencing homelessness in a variety of sub-populations.
- Vacancies on the committee are announced in CoC Board meetings where individuals can then announce self-interest to fill one of those seats and then approved by the Board on an annual basis.
- If a committee member retires, is no longer working within the Detroit CoC, and/or is no longer sitting on the CoC Board, but wishes to remain on the committee they may do so with Board approval on an annual basis.

# COMMITTEE DETAILS CONTINUED

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- Every member must attend 51% of scheduled meetings.
- Only voting committee members are allowed to vote on the decision to substantiate or not substantiate a grievance
- City of Detroit and HAND staff do not vote on grievances
- City of Detroit and HAND staff have representation on the committee as funders/partners and as they receive client grievances, conduct investigation, and present to the committee.
- Programs funded outside of CoC and/or City funding (state funded programs) are referred to the appropriate person(s) for investigation



# RECRUITING NEW MEMBERS!

The GRC is seeking persons within the following sectors of our CoC to join our committee:

- CAM (HAND, Wayne Metro, or CHS staff) (1 person)
- Mental Health Provider (1 person)
- Direct Service Provider – Shelter (1 person)
- Direct Service Provider – Street Outreach (1 person)
- Direct Service Provider – Permanent Supportive Housing (1 person)

# Performance and Evaluation Committee

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Detroit CoC Board Presentation

March 4, 2024

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# Outline

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- History of committee
- Purpose of committee
- Committee work
- Committee composition and vacancies
- Next step for CoC Board members

# Board Member Opportunity

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- There is an opportunity for a Detroit CoC Board member to be appointed to this committee
- Additional information will be provided at the end of the presentation

# Committee History

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- Has been in existence in some format since 2016
- In 2021, developed a more defined committee structure and committee purpose
- Since 2021, all committee members sign a committee member agreement
- Committee currently meets quarterly, 4<sup>th</sup> Tuesdays, 9 – 10:30 am



# Committee Purpose

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- To evaluate the performance of the CoC system, including the performance of individual projects/organizations.
- Based on performance data, committee can recommend changes or process improvements to CoC board or CoC membership

# Data Reviewed by Committee

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- The following metrics are reviewed on a quarterly basis for CoC and ESG funded projects:
  - Exit to/retention of permanent housing (or exits to sheltered locations for Street Outreach)
  - Project utilization
  - Length of time to housing
- Additional measures occasionally reviewed:
  - Income and employment outcomes
  - Returns to homelessness within 6 months of exit to permanent housing
- These measures align with the System Performance Measures (SPM)
- Example of data report

# Current Committee Composition: Filled Seats

Sector Representation	How Appointed	Current Member
CoC Board	Selected by CoC Board	Sarah Prout Rennie*
CoC Lead Agency	Appointed by CoC Lead Agency	Amanda Sternberg (HAND)
HMIS Lead Agency	Appointed by HMIS Lead Agency	Kiana Harrison (HAND)
City of Detroit HRD	Appointed by HRD	Donna Lyons (City of Detroit)
PSH Sector	Selected by PSH workgroup	Erica George (Cass Community)*
TH Sector	Selected by TH providers	Elizabeth Orozco-Vasquez (Freedom House)*

*\*Current terms have ended/are ending; in process of either re-affirming or identifying new representative*

# Current Committee Composition: Vacancies

Sector Representation	How Appointed	Current Member
CAM Lead Agency	Appointed by CAM Lead Agency	Vacant
Local Funding Agency	Recruited by CoC Board or Committee Chair/Co-Chair	Vacant
Street Outreach	Selected by Outreach workgroup	Vacant
Emergency Shelter	Selected by Shelter workgroup	Vacant
Rapid Rehousing	Selected by RRH workgroup	Vacant
Prevention	Selected by Prevention providers	Vacant
Veterans	Selected by Veterans workgroup	Vacant
Youth	Selected by Youth workgroup	Vacant

Workgroup vacancies currently in process of being filled

# Board Member Opportunity

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- Current CoC board rep (Sarah Prout Rennie) was appointed to a 2-year term in 2022; term ends April 2024
- Sarah has expressed interest in continuing to serve on the committee
- Other board members are given opportunity to express interest as well
- If interested, board members are asked to reach out to Amanda by March 20
  - Will follow up via email to board members reminding them of this opportunity
  - Do not need to express interest today
- April 1 CoC Board meeting a vote will take place to vote for a new representative



**BREAK: Please  
stay on Zoom! 😊**



# 2024 CoC Board Chair Elections



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# PUBLIC COMMENTS



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# Public Comments

Look over the rules and suggestions for public comments again:

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- When giving public comment, please refrain from using abusive language or attacking individuals.
- If you are interested in giving public comment today, please let us know in the chat or send a private message to Dr. Gerald Curley.



# Public Comments

<https://www.youtube.com/watch?v=iHdviZkM7S4>

3:00





**Thank you for coming!**

*Our next CoC Board Meeting is Monday, April 1, 2024*